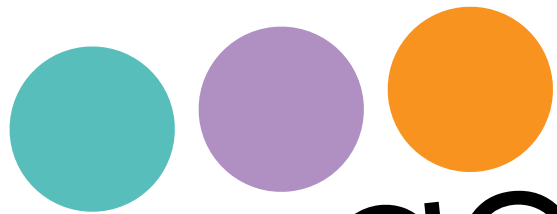


InterChange

Creativity Community Culture



InterChange Trust, based at Hampstead Town Hall, is an innovative social enterprise charity and resource centre which has worked in Camden and Greater London for over 25 years.

Objectives

- To use the arts to make a positive difference to the lives of local disadvantaged people, particularly young people
- To support and strengthen other charities and community groups by providing high quality, affordable legal and training services and space
- To maintain public enjoyment of Hampstead Town Hall

Our services include

- education for disadvantaged young people
- facilities for disabled children and young people
- legal advice for charities and not for profit organisations
- training & development to charities, not for profit organisations, public and private sectors
- hiring rooms in the Town Hall to the public
- supporting and working with local community groups

We also support a wide variety of London charities and community and arts groups by leasing office space to them.



The Town Hall and Our Local Community

We are committed to engaging with our local community and making our wonderful building open and accessible.

Public Use of Hampstead Town Hall

InterChange's halls and rooms are dramatic spaces for corporate or private events and are available for day or evening hire. From an elegant dinner, exhibition, conference, trade show, fashion show, wedding, photo shoot, dance and theatre performance or that all important Christmas party, by supplying you with your own event manager we can arrange everything to ensure your guests have an experience to remember.

The large Victorian Hall offers a versatile space and includes 'pull out' seating holding up to 250 people theatre style, 300 standing and up to 120 for a sit-down dinner. The venue boasts concert acoustics, projectors and pro-sound systems to help set the perfect mood for your event.

The atrium is ideal for corporate conferences, trade fairs and product launches with a maximum capacity of 300. In addition we have two well equipped sprung floor dance studios with mirrors and dance barres, two music rooms, a music and drama studio and a council chamber which is licensed to hold marriages and civil partnership ceremonies.

We participate in the Open House weekend and run Tuesdays at The Town Hall - an arts programme for the Main Hall in collaboration with resident groups, with events as diverse as Spare Tyre's performance by adults with learning difficulties to a full length feature film produced by a local resident.



Photograph by Bob Dela

WAC Performing Arts & Media College (WAC)

WAC Performing Arts and Media College, (-formerly Weekend Arts College), began thirty years ago as an initiative to provide training for young people from low-income families in the performing arts.

Today, the organisation has a fully developed practice of arts education which values the general 'transferable' or 'key' skills young people learn from creative experiences.

- specialised courses and residential experiences for young people with learning difficulties.
- expertise in offering training for artists, tutors and mentors.

WAC is an accredited centre for OCN, City and Guilds and has specialised in training artists to work in educational contexts.

We Believe

- Every young person has talent and it is our job to nurture and develop it
- Every young person is entitled to arts experiences in a creative, challenging and exciting environment
- Young people should be encouraged to be producers of arts & media in addition to being an active and informed audience
- Nurturing and encouraging a life long interest in the arts & media enhances personal development and educational achievement
- That equal status should be given to all art forms and we celebrate the artistic and cultural diversity of all our communities
- All young people should have equal access to all of our programmes
- In building long term relationships and a sense of community

Photograph by Dee Conway



WAC in 2007-08

- 1127 students attended at least one of our programmes
- arts and media training for 16 – 22 with no qualifications
- daytime classes for 14 – 16 year olds excluded or at risk of permanent exclusion in term time
- weekday, weekend and evening classes of professional training in performing arts in term time for 5 – 25 year olds in term time
- arts and media workshops for 11 – 25 yr olds with learning difficulties in term time
- holiday projects for 8 – 25 year olds
- workshops for 11 – 19 year olds with learning difficulties
- residential holidays for 11 – 19 year olds with learning difficulties
- residential weekends for 11 – 25 year olds with learning difficulties

Achievements

- 52 of 65 Arco Plus students achieved a level 1, 2 or 3 qualification
- All our Year 10 boys at risk of exclusion or under achievement are still in school and doing well
- 3 students who achieved a level 3 qualification have been offered a university place after failing to complete statutory education
- 7 volunteers achieved a youth work or play work qualification
- WAC has been awarded the Gold Youth Mark for quality provision for young people
- Former student won a MOBO Award for best newcomer
- 9 of the 10 graduates of the professional training programme gained professional paid work within four weeks of completing the course

Testimonials & Feedback

“I really enjoyed this project especially when we put the music all together at the end of the week to show our parents what we had learned.”

Leanna aged 11.

“WAC is a place where you can show your talents, meet new people and learn new things.”

“It was terrific to have activities offered to Autistic young people”

Details of our full programme in more detail are available in the WAC annual report (downloadable on www.wac.co.uk).

Family Services

The Family Services department provides support, advocacy and respite for families, in particular those with children and young people who may have SEN, learning difficulties or physical disability. For the young people we offer information, advice and guidance on the options available to them, in terms of independent living, education, training and possible career options. As part of our volunteer programme young people become 'buddies', peer mentors and one to one carers to support the needs of young people with learning difficulties and disabilities.

Family Services provides assistance and advocacy for parents/carers and young people to enable full participation in our programmes, to access other provision and as appropriate provide vocational opportunities

Volunteering

We offer a wide variety of volunteering opportunities both to young people and the wider community. Where possible volunteers are linked to schemes that enable their work to be accredited, through e.g. 'v' volunteering, Duke of Edinburgh – The Award. Volunteer placements can be for a few hours each week for a minimum of 5 weeks to full-time placements lasting from a week to a year. Volunteers may choose concentrate their support in a specialist area or may opt to have a more generic role within the organisation.

Work experience and student placement opportunities

We provide work experience placements, for one or two weeks or on a day release basis, to a significant number of young people from schools and colleges, mainly from Camden and the surrounding boroughs. We also offer placements for students at specialist colleges or universities throughout the UK and internships for students from Europe and the U.S.A.

Assistance and advocacy for young people with learning difficulties

We offer information, advice and guidance for young people and their parents and carers depending on their situation and or circumstances. In the main we support those who have learning difficulties and/or physical disabilities and others at risk of social exclusion. We also attend case or family conferences and act as advocates between families and other services.

Vocational training opportunities and support

We support young people with placement opportunities and training to pursue careers in play, youth work and social care.



In 2007-08 Family Services have

- provided volunteering opportunities for 36 people.
- hosted 15 work experience placements
- provided student placements for 4 university students
- provided an internship for 1 student from the U.S.A.
- worked with 98 young people with learning difficulties and their families
- supported 19 students on vocational training courses in play, youth work or social care, ranging from level 1 to degree qualifications.

Major Achievements

All of the young people who achieved qualifications started at WAC as students, many on the ARCO social inclusion programme, they then volunteered as assistants on a range of projects for at least six months before being supported on to courses to gain qualifications. All of those who have achieved their qualifications are now in employment.

Testimonials & Feedback

“Volunteering calmed me down and changed my behaviour, you know it really did.”

“Volunteering opened my eyes to the world of work.”

“I was offered the opportunity to do volunteering at WAC in March 2007. Ever since then I have been training in various different parts of the college such as the recording studio and the IT department. This has given me more confidence in a number of different skills and I hope to learn more from his experience.”

CopyArt

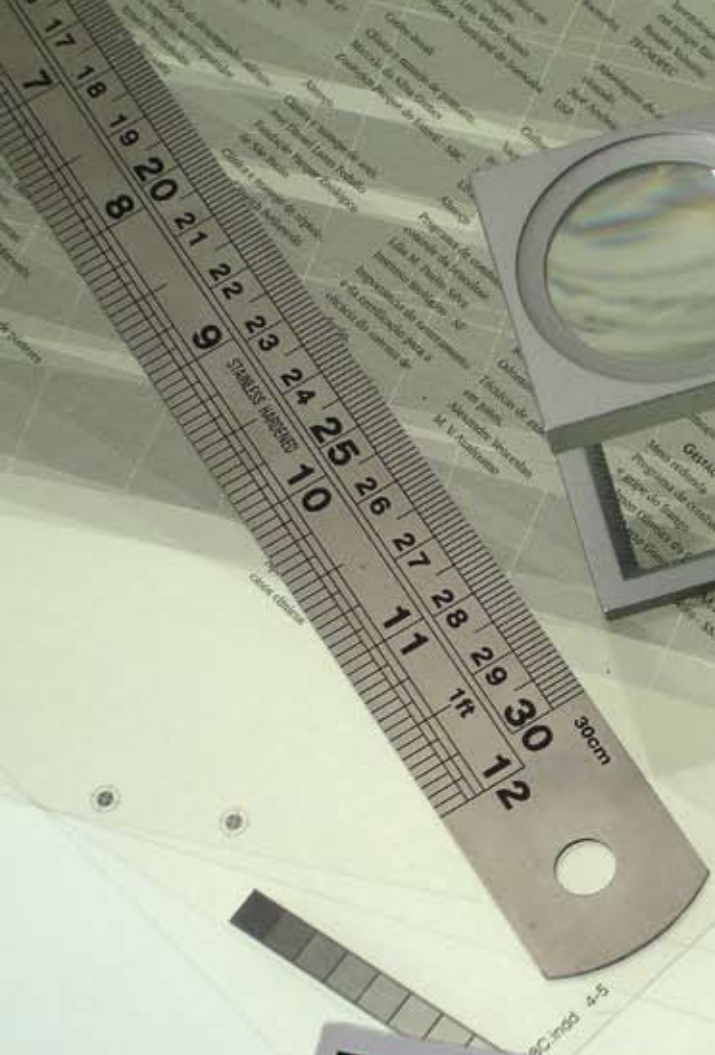
CopyArt provides a range of IT support and planning services for charitable organisations supports resident groups and other organisations in the local community with their promotion, marketing and IT needs.

Services include

- Website design, setup and hosting
- Document design and compilation (such as this annual report)
- Leaflet and flyer design
- IT infrastructure planning
- IT system analysis and development
- IT network support and advice
- IT training
- IT access and support for students and building users
- Provision of IT and digital production facilities
- Filming and recording of events
- DVD production and video editing
- Photocopying print runs

Copyart also supports the UK Online Centre which operates at the Town Hall Centre. This innovative ICT centre offers music, media arts and digital production facilities to engage and support socially excluded young people and low income families to make use of ICT. The centre develops basic ICT skills by providing short courses in new technologies/software for people working in the cultural industries.





Interchange Legal Advisory Service

ILAS works with charities and not-for-profit organisations offering a low-cost high quality legal advice, training and support service which is accessible to as wide a range of different groups as possible, particularly groups within communities which may have been, or felt, marginalised in the past.

We help organisations spanning a very wide range of ethnicities, religions and culture. We act for refugee groups, community centres, arts organisations, groups that help people with physical or mental disabilities or with drug or alcohol dependency, environmental groups, youth empowerment charities and many others.

The majority of service users are based within Greater London but we also help people and organisations from other parts of the countries as well as charities working overseas but based in England or Wales.

Our legal advice, support and training covers a range of areas including

- setting up charities and not-for-profit companies
- advising on other aspects of charity and company law
- employment law (including HR responsibilities)
- property law (including leases, licences etc)
- service level agreements and other contracts
- dispute resolution

The advice can be one-off or more detailed and may involve meetings, telephone contact and/or email or other correspondence. Training courses are mostly on employment or property law issues, sometimes in partnership with others. We also offer legal “health checks” where we check through an organisation's policies and procedures to make sure they do not fall foul of the organisation's legal responsibilities.



Over the last year InterChange Legal Advisory Service have

- advised or trained nearly 300 separate organisations
- worked with organisations based in 27 different London boroughs (and further afield)
- The ethnic/nationality background of our service users over the last year has been very diverse, including Zimbabwean, Somali, Cypriot, Pakistani, Indian, Ethiopian, Bosnian, Kurdish, Filipino, Jamaican, Taiwanese and others.
- The religious background of service users over the last year has included Muslim, Jewish, Christian, Hindu, Buddhist, Sikh and Amma.

Testimonials & Feedback

“This is an invaluable service. I will recommend InterChange to other organisations.”
(Childcare Organisation)

“The service was excellent. We received very good, clear advice and prompt service. The various options were explained directly, professionally and in an understandable language.”
(Drug and Alcohol Rehabilitation Service)

“Thanks for tremendous patience and support – much needed and very much appreciated!”
(Arts Charity)

“Excellent service and very good value, which is invaluable to small organisations.”
(Homelessness Charity)

“We are very happy with the support we received.”
(Muslim Community Organisation)

“Excellent training – put a very scary subject into perspective.”
(Advice Bureau)



Training & Development Service

InterChange Training has a twenty-five year track record providing education, training, development and advice to the public and not-for profit sector and to community and voluntary groups.

It has developed a strong team of experienced and accomplished trainers, consultants, facilitators and coaches with first hand knowledge of the public and not-for-profit sector and a wide range of skills and experience including:

- diversity awareness and equal opportunities
- all forms of communications and coaching
- management and leadership effectiveness
- human resources
- accountancy
- law
- organisational development
- change management
- health and safety
- IT - Microsoft Word, Excel, Powerpoint and Outlook

We enjoy working in partnership with our clients to co-create learning and development programmes, an approach that is particularly effective in terms of deepening the sense of ownership, relationship and satisfaction of all those involved.

All of our workshops are highly participative and encourage individuals to achieve insight, clarity and appropriate solutions through interaction with others.

Achievements

In 2007-08 we have worked with over 65 organisations and 1286 people have attended our courses.

Delivering and servicing organisation wide training programmes - contracts include:

- Groundwork UK
- Association of Teachers and Lecturers
- Cara Irish Housing Association
- Peter Bedford Housing Association
- Trades Union Congress
- Tavistock and Portman NHS Trust

- Neighbourhood Learning for Deprived Communities
- Camden Early Years Sure Start

Our Equality and Diversity training is accredited by Credit4Learning

We are an Institute of Leadership and Management Development Award Centre. We are working with East London ChangeUp partnership to secure funding for three years to be able to deliver HR training and Legal advice to all CVS's in the East London area.

Testimonials & Feedback

“We needed an inspiring and challenging programme about diversity awareness and we have not been disappointed. At every stage Interchange has worked closely with us to ensure that our objectives were being met. The feedback from participants has been overwhelmingly positive. Some have even said that this was the best training they have ever done and all have declared it to be challenging.”

“Interchange have demonstrated great professionalism in their approach and have even included evaluation at the mid-way point as a way of ensuring total satisfaction and the best possible learning for the organisation. We would highly recommend Interchange as a potential training provider.”

Nicki Landau, Head of Human Resources, Association of Teachers and Lecturers

“I and the course delegates appreciated the time and effort the InterChange trainer invested in understanding our very specific needs and then designing a course to directly address these needs. The trainer's clear, gentle and enthusiastic teaching style helped staff to acquire the skills and confidence needed to put into practice what they had learnt”

John Pawsey, Training and Quality Manager, Prospects Services Ltd, nextstep London North

“InterChange Training have proven themselves to be reliable and consistent. They have provided high quality trainers, each and every time. The trainers prepare well, ensuring they have an understanding of the culture, values and strategy of the TUC, and the specific needs of the learners. It is that level of care and preparation that sets them apart from many others.”

John Grace, TUC

“I feel more confident and motivated. The course has reassured me in some areas and has made the whole role seem less daunting and more manageable”

“I and the course delegates appreciated the time and effort the InterChange trainer invested in understanding our very specific needs and then designing a course to directly address these needs”

“The trainer understood the problems we have had in interviewing people and succeeded in helping us to construct the outline of a new programme that we could use in the future. We liked her style as it was not too formal but she still managed to get through a well-planned programme and we achieved a lot and we are now planning a follow up session with InterChange”

For more information on InterChange

Visit our website at www.interchange.org.uk for more information on our organisation or contact the relevant department using the contact details below.

InterChange

Tel: 020 7692 5800
Email: info@interchange.org.uk
Web: www.interchange.org.uk

WAC Performing Arts & Media College

Tel: 020 7692 5888
Email: info@wac.co.uk
Web: www.wac.co.uk

InterChange Events & Room Hire

Tel: 020 7692 5819 / 020 7692 5809
Email: bookings@interchange.org.uk
Web: www.interchange.org.uk/events

Family Services

Tel: 020 7692 5871
Email: info@wac.co.uk

Copyart

Tel: 020 7692 5817
Email: copyart@interchange.org.uk
Web: www.interchange.org.uk/copyart

InterChange Legal Advisory Service

Tel: 020 7692 5864
Email: legal@interchange.org.uk
Web: www.interchange.org.uk/legal

InterChange Training & Development

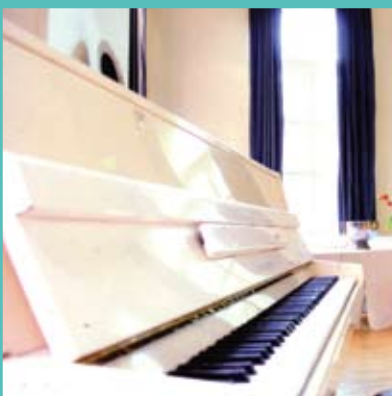
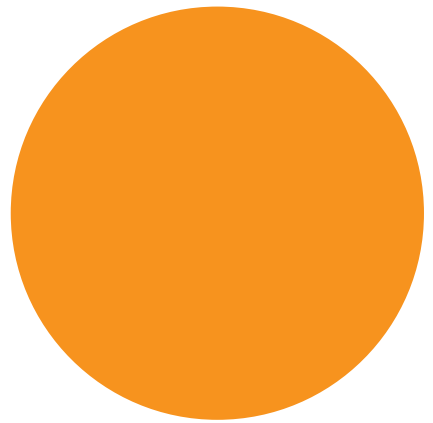
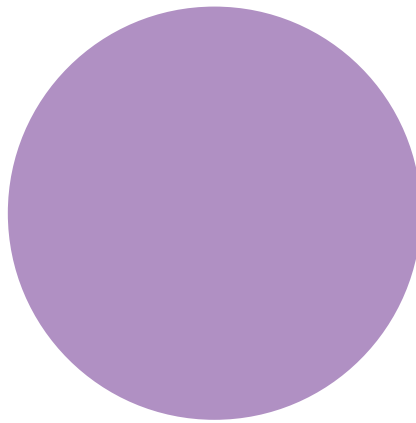
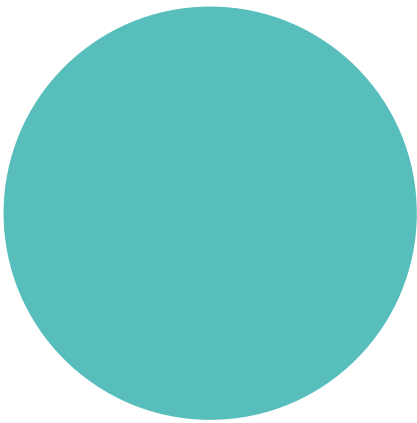
Tel: 020 7692 5882
Email: training@interchange.org.uk
Web: www.interchange.org.uk/training

Funders

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StateStreet Foundation
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Tudor Trust
William Wates Memorial Trust
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Hampstead Town Hall Centre
213 Haverstock Hill
London NW3 4QP

tel: 020 7692 5800
fax: 020 7692 5801

email: info@interchange.org.uk
web: www.interchange.org.uk



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support their sustainability.



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